

Be Aware

20th Century Fox FCU is concerned for our members' well being. And as such – we try our best to make our members aware of fraudulent practices and scams.

The most recent scam is “**vishing**” – which is short for “voice fishing”

There are two different types of vishing.

Online

The scammer sends a blast e-mail disguised to appear it's from financial institutions, bill pay centers, or other businesses. The email may have the company's logo on it as well. Typically, the notice will state there is a security problem with a person's account and asks the member to call the number provided. When calling, the caller is asked for his/her account number, password, and/or other private information for security verification purposes.

Cold Call

Some vishers use automated dialing programs to call members. The phone number on the caller ID may look like a legitimate-looking phone number. Either a prerecorded message or a live person claims the member's account has been compromised or the account needs updating. The member is asked to enter the correct account information, which is digitally transcribed onto the hard drive of the scammer's computer.

If you feel something is not right, do not give out your information. Call the credit union to verify the authenticity of a message or call you may receive. If you have been a victim of vishing, report the instance immediately. Our office phone number is (310) 432-2344.

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